



Department of Medical Assistance Services  
600 East Broad Street, Suite 1300  
Richmond, Virginia 23219

[www.dmas.state.va.us](http://www.dmas.state.va.us)

# MEDICAID PROVIDER MANUAL UPDATE

TO: All *Durable Medical Equipment and Supplies* providers participating in the Virginia Medical Assistance Program, Health Maintenance Organizations providing services to Virginia Medicaid recipients, and holders of the *Durable Medical Equipment and Supplies* Medicaid provider manual

FROM: Patrick W. Finnerty, Director  
Department of Medical Assistance Services

UPDATE DME-01-02  
DATE 8/30/2002

SUBJECT: Update to Second Edition of the *Durable Medical Equipment and Supplies* Provider Manual

The purpose of this memorandum is to provide revised pages for your provider manual. The attached table shows the changes to the manual. Please insert the new pages and discard the pages as shown here.

The amendments to the manual update Chapter II, Chapter IV, Chapter V, and Chapter VI and provide basically a new manual. Please note that Appendix B containing the "Medicaid DME and Supplies Listing" is undergoing major revisions and is not included with this update. Appendix B will be sent to all DME providers upon completion.

## COPIES OF MANUALS

The Department of Medical Assistance Services (DMAS) publishes searchable and printable copies of its provider manuals on the Internet. Please visit the DMAS website at [www.dmas.state.va.us](http://www.dmas.state.va.us) and click on "Provider Manuals." The website contains instructions about how to search or print the manuals. The Internet is the fastest way to receive new manual information.

## "HELPLINE"

The "HELPLINE" is available Monday through Friday from 8:30 a.m. to 4:30 p.m., except State holidays, to answer questions. The "HELPLINE" numbers are:

786-6273

1-800-552-8627

Richmond area

All other areas

Please remember that the "HELPLINE" is for provider use only.

Attachment (1)

***DURABLE MEDICAL EQUIPMENT AND SUPPLIES MANUAL* REVISION CHART**  
**August 30, 2002**  
**SUMMARY OF AMENDMENTS**

<b>MANUAL SECTION</b>	<b>MATERIAL REVISED</b>	<b>NEW PAGE NUMBER(S)</b>	<b>REVISED PAGE(S)</b>	<b>REVISION DATE</b>
Chapter II	Entire Chapter		Entire Chapter	08/30/2002
Chapter IV	Entire Chapter		Entire Chapter	08/30/2002
Chapter V	Entire Chapter		Entire Chapter	08/30/2002
Chapter VI	Entire Chapter		Entire Chapter	08/30/2002

**FILING INSTRUCTIONS**

<b>MANUAL SECTION</b>	<b>DISCARD</b>	<b>INSERT</b>	<b>OTHER INSTRUCTIONS</b>
Chapter II	Old Entire Chapter	New Entire Chapter	
Chapter IV	Old Entire Chapter	New Entire Chapter	
Chapter V	Old Entire Chapter	New Entire Chapter	
Chapter VI	Old Entire Chapter	New Entire Chapter	